



DIONA UPLOADS ARE THEY FOR ME?

NINE QUESTIONS TO HELP YOU DECIDE

Brought to you by **DIONA**

1

Did you ride a horse to work today?



Not too long ago loads of people rode horses to work. That changed. Why? We didn't run out of horses but a better way of doing things came along. Is your organization ready to stop riding horses?



2 Do you wish people would hand-deliver more paper to your organization?

We didn't think so. You may have good reasons to need supporting documentation but that doesn't mean you want paper copies of documents. Has your organization taken into account the cost of ownership of paper documentation including intake, storage, and destruction? You may be surprised. We all get used to crazy things.



3 — **Will your clients use a system of engagement solution?**

We'll answer this one for you. Yes! Some organizations worry whether people have the mobile phones and willingness to use a mobile solution. We can tell you from first-hand experience that they absolutely will. All you need is to solve a real problem in a tidy way and offer a painless user experience.



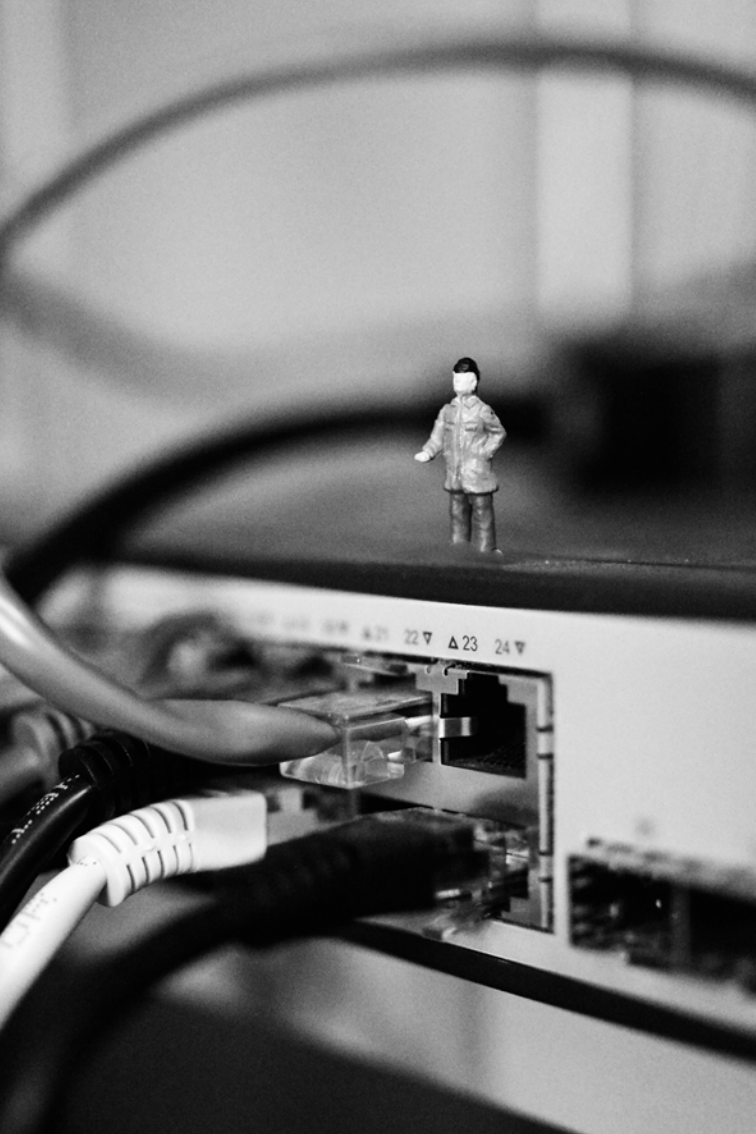
4 Are you not sure where to start with systems of engagement?

Most people recognize that systems of engagement are the future. The people responsible for delivering engagement solutions to their organizations recognize that delivering the future is easier said than done. Rather than asking you to make a large investment in platforms and development environments up front, Diona Uploads provides a quick and low-risk way to get the benefits of offering a client engagement solution.



5 Would you like the lines in your lobby to be shorter?

Diona Uploads can help you do just that. We thought about naming it the Diona Lobby Line Shortener but that was a bit too long. Whatever you call it, Diona Uploads will help save your clients from unnecessary trips and save your staff from managing large crowds.



6 Are you afraid of your legacy?

Many agencies hesitate to introduce technologies even though they would help their clients and staff. Why? They fear touching their current systems. Diona Uploads co-exists peacefully with the systems you have in place and saves you from needing to modify them. Uploaded documents can be sent to safe account spaces or integrated through stable and well-documented APIs.



7 Do you ever need to make changes to your programs?

Whether they come internally or externally, requirements often change and need to be responded to quickly. Diona Uploads makes it easy to introduce improvements and fixes on the fly without requiring users to install or re-install software.



8 Do you support fewer than 8.4 million people?

New York City's Human Resources Administration implemented an uploads solution based on Diona Uploads. With thousands and thousands of documents being photographed and submitted by New Yorkers without assistance or visits to agency offices, Diona Uploads will scale to whatever size your organization needs.



9 Do you have a systems of engagement expert?

No? Not to worry. We do. Diona comes to the rescue by providing an easy-to-implement solution and experts to help with every step to configure and implement Diona Uploads for your organization. We know our stuff and have a great reputation for being easy to work with while getting the job done.

About Diona

Diona provides innovative systems of engagement solutions to government Health and Human Services, Social Care, and Social Security agencies and NGOs around the world. Diona's family of social program engagement solutions, turn mobile devices—such as smartphones and tablets—into tools to achieve better business and social outcomes by helping agencies serve people more effectively, while improving how their employees work and collaborate. Diona solutions extend organizational systems of record and deliver real-time data directly into the field for clients and workers. Diona solutions are secure, robust, scalable, and reliable and feature flexible cloud-based or on-premise deployment options. With deep domain expertise and a usercentered design philosophy, Diona delivers digital solutions that help government agencies and NGOs solve real-world problems for their clients and employees.

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